Lambeth Safeguarding Children Partnership

Escalation Process Flowchart

A professional believes that the actions, inactions or decisions of another agency are not adequately safeguarding or promoting the welfare of children.

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Is the child at risk of immediate harm? → Y: Inform DSL; immediate referral to Lambeth CSC and, where appropriate, police

↓ N

Concerned Agency requests, in writing, a professional discussion outlining the nature of the concern and the resolution sought using the escalation form.

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Stage 1 (1st working day): professional to professional discussion completed. Both agencies update the escalation form with the outcome & save on the child's record. Matter resolved? → Y: No further action

↓ N

Stage 2 (by 3rd working day): Concerned Agency requests, in writing, Manager to Manager discussion using updated escalation form. CP Chair / IRO notified where involved. Post discussion, both agencies update the escalation form with the outcome & save on the child's record. Matter resolved? → Y: No further action

↓ N

Stage 3 (by 5th working day): Concerned Agency requests, in writing, Senior Manager to Senior Manager discussion using updated escalation form (sending copy to saferchildren@lambeth.gov.uk for information). Post discussion, both agencies update the escalation form with the outcome & save on the child's record. Matter resolved? → Y: No further action

↓ N

Stage 4 (by 7th working day): Concerned Agency requests, in writing, Director to Director discussion using updated escalation form (sending copy to saferchildren@lambeth.gov.uk for information). Post discussion, both agencies update the escalation form with the outcome & save on the child's record. Matter resolved? → Y: No further action

↓ N

Stage 5 (by 10th working day): Concerned Agency sends updated Escalation Form to LSCP for oversight and resolution by the ISCYPC. Final decision notified to both agencies and recorded on child's file.